



## GSS Core Services:

- E-mail and Messaging
- Directory Services
- Groupware Solutions
- Architecture and Design
- Capacity Planning
- E-mail Migration
- Project Management
- Troubleshooting and Support

*"We brought in GSS to help us migrate from a legacy system to a new e-mail and directory infrastructure."*

## E-mail, Directory Services, Groupware

Established in 1994, Global System Services (GSS) is a leading provider of consulting services for e-mail and messaging, directory services, and groupware. GSS Core Services include:

- Technology Strategy
- System Auditing
- Solution Architecture
- System Design
- Capacity Planning
- Development and Testing
- Migration and Deployment
- Troubleshooting and Support
- Project Management

GSS has broad experience and unique expertise in large-scale and distributed software infrastructures including Lotus, Microsoft, Sun, Novell, and other products and technologies.

## Our Experience Means Your Success

All GSS services are based on a combination of specialized expertise and real-world experience. GSS goes beyond general consulting services like project management, technology strategy development, solution architecture and capacity planning.

GSS has a winning track record in projects like directory services implementation, e-mail system auditing, on-site troubleshooting and problem resolution, e-mail migration, e-mail data recovery and forensics, and anti-spam and e-mail anti-virus solution deployment.

Over the years GSS has proven its value to customers by helping them successfully meet the most demanding

GSS has successfully designed and deployed some of the largest e-mail and directory solutions in the world for corporate IT and service provider customers.

GSS customers include Fortune 500 corporations, U.S. government agencies and branches of the U.S. military, and market leaders in areas ranging from law and financial services to industrial equipment manufacturing.

technology and project challenges.

GSS experience represents broad technology expertise and practical understanding of business issues. While there are many vendors, products and technologies, as well as business issues related to e-mail and messaging, directory services and groupware, GSS stays focused on making customers successful.

GSS has relationships with major technology and product vendors and this involves training and certification of GSS staff. However, the certification GSS points to is customer loyalty. GSS is successful because GSS customers are successful.

## Global System Services

ADDRESS:

**650 Castro Street  
Suite 120,  
Number 268  
Mountain View,  
California 94041,  
U.S.A.**

PHONE:

**+1 (408) 243-5659**

FAX:

**+1 (408) 243-5718**

E-MAIL:

**info@gssnet.com**

For more  
information  
visit:

**www.gssnet.com**



## Bridging the Gaps

GSS works with all of the major e-mail and messaging, directory services, and groupware vendors and bridges the gaps between vendors, products, and technologies.

By leveraging its status as a Qualified Lotus Business Partner, a Certified Microsoft Solution Provider, iPlanet/Sun solution expert, and as a member of the Electronic Messaging Association (EMA), GSS helps customers resolve complex issues in technically effective technologically strategic ways.

Whether you're managing issues in a growing system, deploying a new system, integrating disparate systems or migrating from one system to another you have to deal not only with gaps between vendors, products and

technologies but also with gaps between people.

GSS has the experience to help you successfully handle both technical and organizational issues to ensure your solution is not just a technical success but also an organizational success.

## Need Tools?

GSS is a developer of software tools related to its services, including the GSS Migration Wizard and LDAP Creator e-mail and directory migration tools.

GSS has developed custom software tools for major corporations and has licensed its e-mail migration technology to leading messaging vendors.

GSS tools focus on e-mail migration, e-mail data recovery and forensics, directory synchronization, and deployment automation.

## About GSS

Established in 1994, GSS is a leading IT consulting firm focusing on technology strategy and IT architecture services.

GSS is a Qualified Lotus Business Partner, a Certified Microsoft Solution Provider, an iPlanet Partner, and a member of the Electronic Messaging Association (EMA) with certified experts on staff.

GSS provides an integrated suite of consulting services, including technology strategy, system architecture and design, capacity planning, and related development and implementation services.

GSS customers include Fortune 500 corporations, U.S. government entities, service providers, and software vendors.

